DENTISTRY @ MARKETHILL

FAMILY, ORTHODONTIC AND COSMETIC CARE

OUR MEMBERSHIP PLAN



Many patients prefer the reassurance that if they have an accident or require extensive treatment that cost does not compromise their treatment options. We are pleased to provide our own "in house" Dental Membership Plan which offers the following benefits:

OUR PAYMENT PLAN

REGULAR DENTAL APPOINTMENTS (TWO PER YEAR) TO PROVIDE:

- Clinical examination.
- · Checking for signs of oral cancer.
- X-rays where clinically appropriate.
- Assessment of emergencies and dental pain with any temporary treatment required carried out at the practice during normal surgery hours.
- All treatment planning for your future dental needs. Production of study models when required.

REGULAR HYGIENE APPOINTMENTS (TWO PER YEAR) TO PROVIDE:

- Scale & polish.
- Periodontal advice.
- Preventative techniques to reduce decay and gum disease.

20% DISCOUNT OFF:

- Laboratory based treatments such as: crowns, bridges and dentures.
- Fillings, extractions.
- Cosmetic & tooth whitening treatments.
- Additional hygiene care.

ADDITIONAL BENEFITS:

 Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme*

MEMBERSHIP PLAN PLUS

As above, with additional hygiene visits included. Our dental team will be able to recommend which plan is best suited to your needs.

HOW DO I JOIN?

Joining is really simple. All you have to do is complete the direct debit mandate and registration form at reception. The monthly amount will be collected on, or just after, the 8th of the month. Direct Debit is simple, safe and a great way of budgeting for your essential dental needs and of course you are covered by the direct debit guarantee.

WHAT HAPPENS NEXT?

Our dental plan is administered by Practice Plan. When you become a member, our welcome team will provide you with a copy of the Worldwide Dental Emergency Assistance Scheme Handbook, a copy of Practice Plan's Privacy Policy and a copy of your plan registration agreement. You should then receive notification from Practice Plan detailing your registration number & when the first payment will be collected followed by subsequent payments.

HOW WILL I RECOGNISE THE PAYMENT ON MY BANK STATEMENT?

Your monthly repayment will be shown as Practice Plan. Our dental practice name will not appear on your statement as we have contracted Practice Plan to administer our membership plan.

WHO DO I NOTIFY IF MY BANK DETAILS CHANGE?

You should contact Practice Plan who will liaise with you regarding your change in details. Contact details will be provided to you when you receive confirmation of your direct debit payment amount.

WHAT HAPPENS IF MY CIRCUMSTANCES CHANGE?

You can give notice to end your contract at one calendar month's notice simply by contacting the practice & Practice Plan.



*The Worldwide Dental Emergency Assistance Scheme is a scheme established to offer support and assistance to dental plan patients who request treatment following a dental trauma and/or dental emergency or oral cancer. The Scheme responds to requests for assistance on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, it has no obligation to provide any benefit unless it first decides (in its sole and absolute discretion) that it should provide a benefit. There are some circumstances in which the Scheme is not designed to help and these are explained in more detail in the Scheme Handbook. Each request will be looked at individually to assess the request for benefit. Certain restrictions and limitations may apply in the event that the request is accepted and it is possible that the Scheme will decide to provide no benefit.

